



EMERGENCY RESOURCES

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01 | OVERVIEW



Gayther is an online service home to one of the world's largest collections of current and relevant LGBTQIA+ information. To help people when the worse happens, Gayther developed a range of emergency services and tools. Disaster can strike anytime; when it does, getting the correct information and right support as quickly as possible is vital. The situation can be made worse

when travelling or communicating with first responders in a different language than your own.

The Gayther Emergency Services Telephone Number tool provides a variety of ways to quickly establish the numbers used within all countries around the world to contact emergency services, such as the police, fire service and medical assistance. The dedicated tool offers many add-in features, including dialling the number at the click of a button or accessing practical terms in any country's local language. In addition, emergency services numbers can be found within all LGBTQIA+ travel guides and listings in the support group and NPO directory.

For those needing immediate medical assistance, Gayther's Medical Diagnosis Interpreter, also known as the MDI, is an online tool and a series of downloadable guides which can help in a medical emergency. A valuable resource designed to help communicate in over 100 languages, sharing with first responders how you are feeling, any pains and symptoms you may have, as well as critical information needed by a medical professional to be able to diagnose and ultimately treat the underlying problem.

No one should ever feel hopeless or alone. The global Support Group and Non-Profit Organisation (NPO) directory can help those in despair, lonely and needing support. Links can be found on every single page across all three sites, and the directory is a free service to raise awareness of community-related support and help organisations and groups by showcasing the levels of support they offer. Whether specialist help for drug addiction or dedicated hotlines with trained people concerning suicide prevention, the support directory is a global service designed to help people connect quickly with the support and services they need fast.

With wars, conflicts and disasters occurring at any time, anywhere in the world, more people are becoming displaced and forced to leave their homes and countries for their safety and protection. Gayther has dedicated services for those seeking refuge, from the 233 detailed refugee and migrant guides to the specialist refugee communication tool. The Refugee Communication Tool, or RCT as it is also known, helps refugees and migrants communicate their needs and current situation in over 100 languages. The RCT is an online tool designed to be used by the user as click and point, with each section conveying important information and terms associated with crossing borders and dealing with government officials.

"Knowing the right numbers to call in an emergency can be critical. Any delays in getting help can mean the literal difference between life and death for many people," says Peter Williams, founder of Gayther.

"All of Gayther's emergency tools were designed to help people quickly contact and communicate important information to first responders or officials to get the help they need fast."

02 | TAGS

emergency, medical, fire, police, refugee, communication, tools, guides, pains, symptoms, disaster, telephone, number

03 | KEY FACTS

- The emergency telephone number tool features the contact information for all 233 countries around the world
- The emergency telephone number tool contains 771 contact numbers and 1,540 translated terms for the phrases police, fire, ambulance and help
- The most common emergency services number for contacting the police, ambulance and fire services is 112, with 7 out of 20 countries (35%) using the number, followed by over 1 in 5 countries (21%) using the number 911
- The Medical Diagnosis Interpreter (MDI) contains 181 images and 82,775 translated terms
- The Refugee Communication Tool (RCT) contains 88 images and 43,120 translated terms